

A new paradigm: Enhancing the everyday lives of service users in Essex

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November 2008



- December 2007: *Putting People First*
- January 2008: *Putting Essex People First*
- June 2008: ECC key decision to implement SDS
- 6th October 2008: SDS Implementation Phase One Live - New Service Users







Shared objectives

- To enhance the overall outcomes for disabled people in Essex
 - service users
 - the wider disabled population
- Early intervention and prevention







Shared Values

- Rooted in a real understanding of the social model and Independent living principles
- A commitment to making self-directed support work for users







Shared understanding

- Share accommodation
- Trust at all levels:
 - to deliver
 - confidentiality of sensitive information
 - between key staff members







•Regular meetings and transparency of actions

- •Track record in high quality delivery
- Legitimacy







- A reality check
- Service Users (and Council) access information from experts
- The chance to grow capacity and capability





Direct Personal Budgets: a longitudinal study in Essex

<u>Aims</u>

•To fully understand disabled people's lived experiences of using PB's

•To evaluate the practices and processes implemented by ECC to manage the system, and the extent to which the lessons are learned





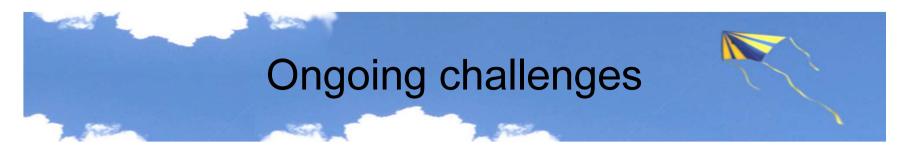


Expected outcomes

- A 'fit for purpose' PB framework in Essex, informed by users' lived experience
- Enhanced choice and control for disabled people
- A model which provides greater value for money for ECC
- A model of practice which works







- Managing the transition of services from ECC to ULO's in Essex
 - capacity
 - capability
 - (Essex an ODI sponsored demonstration site)
- ULO maintaining autonomy while acknowledging interdependency with ECC





Outcomes for Service Users

- Services users shaping other processes and services delivered
- Pooled creativity and 'lived experience' informing solutions: the 'what works' dynamic
- Legitimacy of approach







Thank You





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